

TOPO TRAVEL

BOOKING CONDITIONS

These are the booking conditions between Topo Travel AB and our Guests. In this text, Topo Travel AB is referred to as "we"/"us" and the guest sometimes as "you"/"you".

AGE

The minimum age for all our activities is 18 years, unless otherwise stated. Exceptions can be made if you participate with a guardian, but only after consultation with us.

VALIDITY OF THE BOOKING AND PAYMENT

After booking, you will receive a booking confirmation via e-mail. Your booking is binding and you undertake to pay a deposit of SEK 2,000 within 14 days of booking.

The remaining part must be paid no later than 14 days before the start date.

Booking closer than 14 days from the start date can only be made after agreement with us and in that case the full amount must be paid immediately.

Payment is made via an invoice that is sent to the email address specified when booking.

CANCELLATION

If you want to cancel your trip/activity, you can do so according to the following cancellation rules:

In case of cancellation **no later than 60 days before the trip/activity**, you only pay the deposit of SEK 2,000 and get back the remaining amount paid. This also applies if you have not paid the deposit in time.

If canceled **within 60 days before the trip/activity**, no refund will be made and you as the traveler/participant will be liable to pay 100% of the total price of the trip if not done.

Cancellation is made in writing via email to info@topotravel.se and must be confirmed by us.

The price of the trip does not include cancellation protection. We recommend that you resolve it with your insurance company. If you as a traveler/participant become ill and cannot participate in the trip/activity, you need insurance that covers your participation. This ensures that Topo Travel and other participants are not affected and can carry out the trip/activity as planned.

CANCELED TRIP

Topo Travel AB reserves the right to cancel an activity if the number of registered participants is too few.

The activity can also be canceled in case of illness (of the guide), if replacements cannot be arranged.

In the event of an activity canceled by Topo Travel AB, you are primarily rebooked to another date. Selection of the compensation opportunity takes place in consultation with us. If rebooking cannot take place, there is no payment obligation for registered guests, i.e. you will get back what you paid to us, including the deposit fee.

No compensation is made for the costs that may have arisen for you as a traveler/participant in connection with the trip, e.g. tickets, hotel, etc.

INSURANCE

Participants undertake to make sure that adequate insurance is available before the activity, for example through home insurance, accident insurance through school, trade union or employer. For alpine climbing, we recommend that you take out insurance through the Swedish Climbing Association www.klatterforbundet.com (This also gives certain discounts, bring your membership card.)

FORCE MAJEURE

The participant has no right to compensation or reimbursement if the error is the participant's fault or in the event of extraordinary/unavoidable events in the sense of force majeure. Exceptional and unavoidable events beyond the control of the organizer are for example: serious security problems such as war, terrorism, serious disease/outbreak of pandemic, natural disasters or sudden political or legal measures (such as changes in airspace, entry requirements, on which the organizer has no influence).